

Module 6 – Incidents, Near Misses, Emergencies, PPE And Health Surveillance

RLS Refresher Training – Companies with more than 50 workers

Module duration: 55 minutes • 17 screens / learning units • Complete the module in sequence.

Learning objectives

- What you will update
- What the RLS should observe
- How to turn information into prevention action

Start the module and complete every screen in sequence.

Module 6: Incidents, near misses, emergencies, PPE and health surveillance

Module opening

Key points

- What you will update
- What the RLS should observe
- How to turn information into prevention action

Activity

Select “Start module” after reading the objectives.

Incidents are information about system performance

Content + voice-over

Key points

- What happened?
- What conditions made it possible?
- Which barriers failed?
- What should change?

Activity

Quick reflection: Which part of this topic is most relevant to your workplace? Select one point and continue.

Near misses and weak signals

Content + voice-over

Key points

- No injury does not mean no risk
- Report early
- Look for repeated patterns
- Use near misses to test controls

Activity

Quick reflection: Which part of this topic is most relevant to your workplace? Select one point and continue.

Apply it: Near miss

Interactive micro-scenario

Key points

- A suspended load swings over a walkway but no one is injured. The supervisor calls it “nothing”. What should the RLS emphasise?

Activity

- A. It is valuable prevention information because the event could have caused harm
- B. It should be ignored
- C. It is only an insurance issue

Root causes and corrective actions

Content + voice-over

Key points

- Immediate cause
- Contributing factors
- Underlying organisational conditions
- Corrective action
- Verification of effectiveness

Activity

Quick reflection: Which part of this topic is most relevant to your workplace? Select one point and continue.

Emergency planning

Content + voice-over

Key points

- Fire
- First aid
- Evacuation
- Serious and imminent danger
- Communication and accountability

Activity

Quick reflection: Which part of this topic is most relevant to your workplace? Select one point and continue.

Apply it: Blame versus causes

Interactive micro-scenario

Key points

- An investigation concludes “worker inattention” without examining equipment, workload or procedure. What is missing?

Activity

- A. Analysis of underlying and system contributing factors
- B. A longer disciplinary letter
- C. A new logo for the procedure

Serious and imminent danger

Content + voice-over

Key points

- Recognise urgency
- Follow emergency procedures
- Do not create additional risk
- Escalate promptly

Activity

Quick reflection: Which part of this topic is most relevant to your workplace? Select one point and continue.

PPE: selection, fit, use and maintenance

Content + voice-over

Key points

- Suitable for the specific risk
- Compatible with other PPE
- Correct fit
- Training and practical use
- Inspection and replacement

Activity

Quick reflection: Which part of this topic is most relevant to your workplace? Select one point and continue.

Apply it: PPE fit

Interactive micro-scenario

Key points

- Several workers cannot obtain a reliable seal with the selected respiratory protective equipment. What is the priority?

Activity

- A. Check suitability, fit, selection and alternative controls
- B. Tell them to tighten it indefinitely
- C. Assume one model fits everyone

Health surveillance

Content + voice-over

Key points

- Risk-related medical surveillance
- Fitness for work judgements
- Confidentiality
- Collective prevention feedback

Activity

Quick reflection: Which part of this topic is most relevant to your workplace? Select one point and continue.

Learning after events

Content + voice-over

Key points

- Update the DVR where needed
- Revise procedures
- Improve training
- Strengthen technical controls
- Share lessons

Activity

Quick reflection: Which part of this topic is most relevant to your workplace? Select one point and continue.

Apply it: Night-shift emergency

Interactive micro-scenario

Key points

- The emergency plan was tested only on day shift, but night staffing is much lower. What should be reviewed?

Activity

- A. Whether emergency arrangements remain effective with actual night staffing
- B. Only the daytime drill record
- C. Payroll schedules

Case study – Near miss and emergency readiness

Case study

Key points

- During maintenance, a chemical hose disconnects and splashes the floor. No one is injured because the nearest worker steps back in time. The event is cleaned up but not formally reported. Later, the RLS learns that the emergency shower was partially obstructed and that night-shift workers have never taken part in an emergency drill.

This is a strong learning opportunity. The RLS should encourage reporting, examine immediate and underlying causes, review corrective actions and consider emergency preparedness. Health surveillance information must remain confidential; the RLS should focus on prevention data and organisational measures rather than individual diagnoses.

Activity

Complete these three prompts:

- What should be investigated besides the hose connection itself?
- Which emergency arrangements need verification?
- How would you distinguish useful prevention information from confidential medical information?

Workplace application

Workplace application

Key points

- Scenario: a box falls from a high rack and lands beside a picker. No one is injured. Analyse immediate causes, possible underlying causes, evidence to collect, immediate controls and long-term preventive actions. Include one question the RLS should ask at the next periodic meeting.

Activity

Write one short observation (maximum 300 characters): What would you check or ask about after this module?

Key takeaways

Interactive recap

Key points

- What happened?
- No injury does not mean no risk
- Immediate cause
- Fire
- Recognise urgency

Activity

Select each card to reveal a one-line reminder, then continue.

Module knowledge check

Knowledge check

Key points

- 5 multiple-choice questions
- 3 options per question
- Immediate learning feedback

Activity

Answer the following five questions. You will receive learning feedback after each answer.

Module 6 – Incidents, Near Misses, Emergencies, PPE And Health Surveillance: Knowledge Check

Question 1

A near miss should be treated as:

- A. A payroll issue
- B. Irrelevant because no one was injured
- C. Useful prevention information

Choose the best answer before continuing.

Module 6 – Incidents, Near Misses, Emergencies, PPE And Health Surveillance: Knowledge Check

Question 2

A strong incident investigation looks for:

- A. Underlying contributing conditions
- B. Only the last person who touched the equipment
- C. A way to avoid documenting the event

Choose the best answer before continuing.

Module 6 – Incidents, Near Misses, Emergencies, PPE And Health Surveillance: Knowledge Check

Question 3

Emergency plans should reflect:

- A. Only office hours
- B. Real staffing and workplace conditions
- C. Only managers

Choose the best answer before continuing.

Module 6 – Incidents, Near Misses, Emergencies, PPE And Health Surveillance: Knowledge Check

Question 4

PPE selection should be based on:

- A. Lowest purchase price only
- B. Colour preference only
- C. The specific risk and user requirements

Choose the best answer before continuing.

Module 6 – Incidents, Near Misses, Emergencies, PPE And Health Surveillance: Knowledge Check

Question 5

Individual medical information from health surveillance is:

- A. Confidential
- B. For open publication
- C. To be placed on noticeboards

Choose the best answer before continuing.